

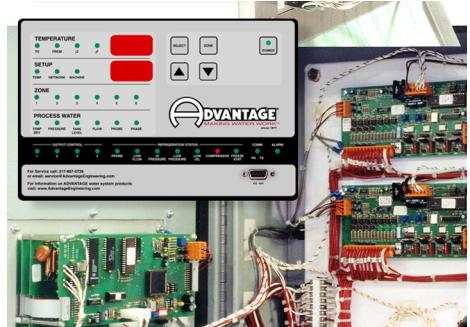
ELECTRONIC INSTRUMENT REPAIR POLICY & PROCEDURE

All control instruments used in Advantage Engineering liquid chillers, temperature control units and water systems are covered by the machine's warranty. Proprietary "tailor made" instruments are manufactured by Advantage Electronics.

If you experience problems with your Advantage control instrument, it's as easy as 1-2-3 to execute our repair or replacement system in order to get your Advantage Engineering equipment running.

IN WARRANTY SERVICE INCIDENT

1. Call Advantage Service at 317-887-0729 for diagnostic assistance.
2. If a control instrument is determined to be at fault, a new or reconditioned instrument will be sent as a replacement.
3. Return the faulty instrument freight pre-paid for a full credit. **If the faulty instrument is not returned you will need to pay for it.**
4. Please provide a symptom for the faulty instrument.
5. Use the supplied shipping label to return the instrument.



OUT-OF-WARRANTY SERVICE INCIDENT

1. Call Advantage Service at 317-887-0729 for diagnostic assistance.
2. If a control instrument is determined to be at fault, you will be referred to the instrument manufacturer, Advantage Electronics. You have 3 options:
 - a. Purchase a new instrument as a replacement.
 - b. Send your instrument back for repair, freight prepaid. For a nominal fee your instrument will be repaired and returned.
 - c. Do both and have a spare one on the shelf.
3. When sending your instrument back for repair, **include this form in the box. Do not disassemble the instrument.**

OTHER INFORMATION

1. Repair charges: Inspection - free; Repair - **\$290.00**. Terms: **Net 30 Days or Credit Card**
After 40 days repair cost is \$300 each
 Go Paperless - ACH payments accepted
2. Repair Warranty: 1 year.
3. **Ship to: Advantage ELECTRONICS 525 E. Stop 18 Road Greenwood, IN 46143**
Attention: Repairs. (317-888-1946)
4. Include in box: part, purchase order, contact name, phone number, symptom (if known).

Visa / MC /
 AE / PO# _____ Exp _____ CVV _____ Symptom _____

Contact Name _____

Company _____

Shipping Address _____

City _____ State _____ Zip _____

Billing Email _____

Return Via _____ Account # _____

Instrument Part # _____

Service Level _____

Instrument Serial # _____

Phone: _____

Machine Model # _____

Email: _____

Machine Serial # _____

Pricing and return policy subject to change without notice or liability. Consult factory for current pricing and return policy.

Remember to Promptly Return Instrument Supplied Under Warranty.